



Corporate Profile

THE SUNWORLD TRAVELS



Office : SCO 1 P, 1st Floor, Near Vishal Mega Mart, Sector-14, Gurgaon - 122001 (Haryana)
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Introduction

We would like to introduce ourselves as corporate transport service providers operating a fleet of commercial vehicles for various top corporates in Delhi NCR.

THE SUNWORLD TRAVELS was established in year 2006 with a view to provide best in class employee transportation services.

We are engaged in the business of operating 24 hours air conditioned cab services with the help of dedicated & experienced team. At present we have employee strength of 110 and 300 vehicles on the rolls of the company. We do about 1500 trips every day. The head office of the company is located at Sector-14, Gurgaon.

We take immense pride in providing our customers with a highly efficient and reliable cab service. Our organization is known for providing timely & comfortable travel to its users, along with uncompromised highest safety & security standards, which are as per the corporate requirements.

We also have strong financial resources to enhance the business as and when required whether in augmenting the fleet or the manpower, to meet the growing requirement of our clients.

With our proactive approach and value for money services, our clients enjoy a very high level of satisfaction.

'The Sunworld Travels' was earlier known as 'Sunrise Travels'. The name was changed on 02 April 2012 due to register the trades mark of the firm.

Our annual turnover is approx. 20 crores in Financial year 2015-16.



Transport operations

The operations are monitored by a computerized GPS based online tracking systems for cabs, provided by Arya Omnitalk / Fastrack / Dhanuka communications.

We have deployed a well-trained and experienced management staff team. We have a 24/7 help desk to monitor vehicle movement and utility round the clock. We maintain a well-equipped information and feedback network round the clock. We have acquired sufficient, secured and fully organized area for parking and maintenance of our vehicles. Driver's rest room, washroom and refreshment facilities are provided to our employees. The salient points of our operations are given below:

- ▶ 24/7 helpdesk at our head office
- ▶ Well trained & experience management staff
- ▶ GPS based tracking system in all vehicles
- ▶ Radio communication facility on request
- ▶ 100% compliant with all government norms
- ▶ Experienced and well trained drivers holding valid commercial driving license.
- ▶ The drivers are well acquainted with the roads in Delhi and NCR
- ▶ All drivers are police verified
- ▶ Regular training sessions for drivers at our office and client sites
- ▶ Daily vehicle inspection and reports generation
- ▶ Liaison with law enforcement agencies & tie up with hospitals
- ▶ Hassel free transfer in case of breakdowns



Company's Fleet Description

For delivering volume transport solutions THE SUNWORLD TRAVELS at present has the following vehicles:

Diesel Vehicels

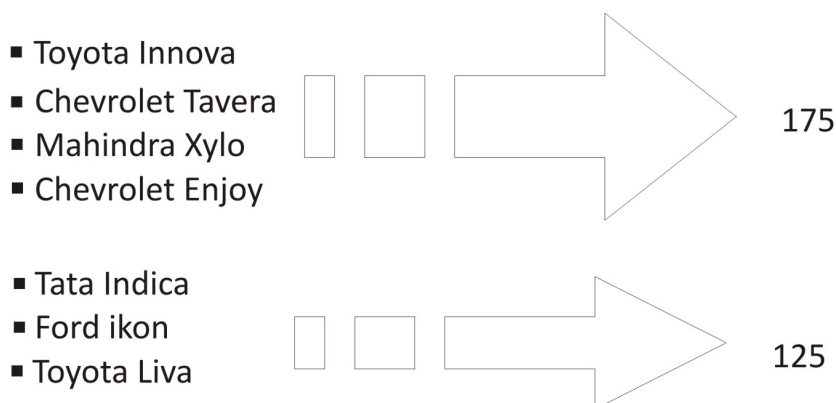
- ▶ Toyota Liva
- ▶ Toyota Innova
- ▶ Tata Sumo
- ▶ Maruti WagonR
- ▶ Honda Amaze
- ▶ Maruti Swift Dzire
- ▶ Hyundai Accent
- ▶ Mahindra Xylo
- ▶ Chevrolet Enjoy

CNG Fleet

- ▶ Maruti WagonR
- ▶ Maruti Swift Dzire
- ▶ Maruti Ertiga
- ▶ Hyundai Xcent

For delivering tailor made luxury transport solutions for senior management **THE SUNWORLD TRAVELS** at present has the several type luxury cars as well.

Present fleet strength



The attached vehicles from independent contractors are 500 (Approx)



Fleet Logistics management

We fully understand the demanding business requirement of our valued customers and to provide them our value added services. we have developed our Fleet Management system which is an integrated monitoring system for the remote management and control of our fleet.

We have complete analytical recording of route details. Specifically, you have a wealth of information in real time such as:

- ▶ The total route with starting / ending times
- ▶ Statistical details regarding the moving speed, the number of stops and the time of stop for each vehicle unit
- ▶ Possibility of multiple routes
- ▶ More efficient alignment of routes

This information helps you to optimize the routes which results in improved productivity and reduce the transportation costs.

Special Operational features

Onsite supervisory team

All supervisors and vehicle trackers deployed on site by THE SUNWORLD TRAVELS are well trained and put through rigorous testing. They are very well experienced at their job. A healthy ratio is maintained between the number of vehicles running at a site and the team deployed by us to manage it.

Vehicle condition

All vehicles running under THE SUNWORLD TRAVELS contract whether self-owned or attached independent contractors are maintained through a strict routine and a competent chain of service centers. All vehicles are checked and serviced as per their schedule to avoid unnecessary inconvenience in operations.

All vehicles deployed are models manufactured in the year 2013 onwards. THE SUNWORLD TRAVELS does not deploy vehicles more than three years old in our fleet.



Back office support

We run an equipped back office operation to handle all communication and billing. Supervisory staff employed is available round the clock. We provide Help Desk facility in our company for all possible assistance to our fleet on roadside and provide replacement vehicles in case of brake down or undue delays. Help desk monitors' all our vehicular movement and its utility round the clock.

Radio Communication

We have provision of tracking our entire fleet through R/T sets and mobiles. Tracking mode and system is provided as per our client's requirements.

Employee Safety

We are highly concerned about your employee safety and security. To ensure this we have the following procedures in place:

- ▶ Female staff is always accompanied by security guard during night in case of last drop
- ▶ Ensure that the female staff is dropped at home
- ▶ Tracking of the vehicle by the backend staff
- ▶ All vehicles are fitted with GPS and they are tracked round the clock
- ▶ Helpline no. displayed in all vehicles
- ▶ Provision of vehicle in 30 minutes, in case of breakdown, within Delhi NCR

Vehicle compliance

As a routine procedure, the following is ensured in all our vehicles:

- ▶ Vehicle cleanliness is checked
- ▶ Vehicle spare wheel condition is checked
- ▶ Checking of seat belts
- ▶ First Aid Box
- ▶ Fire extinguisher
- ▶ Availability of torch
- ▶ Fog lights during winter season
- ▶ Umbrella during rainy season
- ▶ Cars perfumes/deodorants
- ▶ Display of drivers ID Cards



Drivers hiring

The following is ensured while hiring the drivers:

- ▶ Minimum qualification is class X
- ▶ Maximum age is 40 years
- ▶ Antecedents are verified by the police authorities which is done on quarterly basis
- ▶ Verified valid commercial driving license
- ▶ Have complete knowledge of Delhi NCR
- ▶ Drivers also undergo a safety training before joining

Our Clients

THE SUNWORLD TRAVELS customers consists of BPOs &IT/ITES companies.

Some of ourclients are:-

- ▶ IBM India Pvt. Ltd.
- ▶ Concentrix Daksh India Pvt. Ltd.
- ▶ InterGlobe Technologies Pvt. Ltd.
- ▶ InterGlobe Tech. International Pvt. Ltd.
- ▶ Exl Services.com
- ▶ SERCO BPO Pvt. Ltd.
- ▶ DDB Mudra Pvt. Ltd.
- ▶ Expedia online Travel Services Pvt. Ltd.
- ▶ Midland Credit Management (I) Pvt. Ltd.
- ▶ IBIBO Group Pvt. Ltd.
- ▶ HCL Technologies Ltd.



Company 's People

The firms operations are managed by highly experienced professionals The names and functional areas of some are as follows:

Mr Sunil Kumar, who is the company's proprietor, has an experience of 10 yrs of successfully managing the business of transport services. He belongs to Gurgaon and has a business background.

The General Manager of the firm, Capt Ajay Kumar (Retd), an Ex- Indian Army Officer, has a rich experience of managing transport and security services in various corporates like Microsoft, IBM & Oberoi Hotels.

DESIGNATION	NAME
National Head (Sales & Marketing)	Mr. Milan Sharma
National Head (Operations)	Mr. Puneet Nangia
Fleet Manager	Mr. Deepak Kumar , Mr. Pintu kumar Mr. Mahesh Kumar , Mr. Raju Mr. Jagdish Prasad
Senior Accountant	Mr. Bhuri Singh
Accountant	Mr. Deepak Sharma Mr. Vikash Mr. Vikas Walia
Computer Operators	Mr. Rohit , Mr. Ashish , Mr. Dharmesh
Repair & Maintance	Mr. Sumit Mr. Shivam

Corporate Profile



Head Office: SCO 1 P, 1st Floor, Near Vishal Mega Mart,
Sector-14, Gurgaon - 122001 (Haryana)

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Proprietor : **Mr. Sunil Kumar**

